

# **AUTOMATING TELECOMMUNICATIONS**

### **About engenic**

Since 1994, engenic has been a full-service company providing solutions for automated telecommunications needs. The company was built around the core technology it continues to develop, TeleFlow<sup>®</sup>; a speech server environment with a comprehensive set of design and management tools. Utilizing TeleFlow the company has created custom enterprise solutions, hosted and on-premise telephony applications, sold directly and through channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on engenic for its communications solutions to improve efficiency, collaboration, customer service and competitiveness.

Our products are created with an emphasis towards intuitive software interfaces. The resulting software and technology provides our clients with an efficient method to develop new services and applications on the same platform. Our telecommunications software is deployed worldwide on analog, T1, E1 and VoIP/SIP networks.

engenic's combination of telephony applications, software and services helps companies simplify complex communications and integrate with technologies from other vendors, enabling customers to unlock value and potential from within their network. By embedding telephony communications into the business processes of an enterprise, engenic helps improve the way organizations work – making people more productive, processes more intelligent and customers more satisfied.



## **Product Offerings:**

#### StaffRelay

- Contract Dialer
- ▶ Employee Absence Notification
- Employee On Site Access
- Personnel Replacement
- Vacation Scheduling
- Worker Safety

#### MedicalRelay

- Advance Messaging
- Appointment Reminder
- Dictation
- Lab Results

#### TeleFlow

- ▶ TeleFlow AirportRelay
- ▶ TeleFlow CallCapture
- ▶ TeleFlow Conference
- ▶ TeleFlow Dialer
- ▶ TeleFlow RegisterMe
- ▶ TeleFlow Toolkit





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### **Get Started Today!**

Contact your engenic Sales Rep. engenic Corporation 618 - 1111 Melville Street Vancouver, BC Canada V6E 3V6

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